

Terms and Conditions – iStore (QLD) Pty Ltd “Win a Car” Competition

This competition is promoted iStore (QLD) Pty Ltd ABN 54 152 166 160 (“iStore”) of 10 Milly Court, Malaga WA 6090. By entering the competition, you agree to be bound by these terms and conditions;

Terms and conditions

- 1. Competition Period:** The competition starts on 14th November 2024 and closes on the 28th October 2025. The draw will be completed live at the All Energy 2025 Conference on the 30th October 2025 at 1PM EST and will be recorded live on iStore’s social media platforms. All Energy will be held at the Melbourne Convention Exhibition Centre (MCEC), 1 Convention Centre Place, South Wharf , Victoria, 3006. The entrants do not have to be present to be eligible to win.
- 2. Method of Draw:** The winners will be drawn using an independent third-party random digital selector. The draw will be recorded for auditing purposes at Melbourne Convention Exhibition Centre (MCEC), 1 Convention Centre Place, South Wharf , Victoria, 3006.
- 3. How to Enter:** Entry is automatically completed when an eligible product is purchased, installed, and commissioned on the iStore monitoring platform (Univers App). Eligible products are an iStore inverter and 10KWH of iStore batteries. The inverter and batteries do not need to be installed on the same day but both need to be purchased within the promotional period between 14th November 2024 and 28th October 2025. No action is required by the entrant, once the system is registered as part of the monitoring set-up it is automatically put into the draw.
- 4. Notification of Winner:** The winners will be notified in writing via phone call and follow up email on the 30th October 2025. Follow up contact will be attempted for a minimum of 14 days (until 13th November 2025). The winner will have 14 days to claim the prize. The winner will be announced on our digital platforms including the iStore: Facebook, Twitter, Instagram and our website, www.istore.net.au . It will be published within 14 days of the draw and remain published for a minimum of 3 months (90 days). The winners surname, first initial and postcode will be published.
- 5. Uncontactable Winners:** If the winners cannot be contacted within fourteen days of the draw, iStore reserves the right to select another winner at random. The redraw will be completed on the 14th November and the winner will be notified in writing via email and phone call on the 14th November 2025. The draw will take place at 10 Milly Court Malaga WA 6090 at 12PM WAST. It will be recorded for auditing purposes the winners will be notified as per the methods of publication The winner will be announced on our digital platforms including the iStore: Facebook, Twitter, Instagram and our website, www.istore.net.au . It will be published within 14 days of the draw and remain published for a minimum of 3 months (90 days). The winners surname, first initial and postcode will be published.
- 6. Proof of Purchase and Identity:** iStore reserves the right to request proof of purchase and identity of the winners before awarding the prize.

7. **Cancellation:** iStore reserves the right to cancel the competition early. If for any reason any aspect of this Promotion is not capable of running as planned, including by reason of computer virus, communications network failure, bugs, tampering, unauthorised intervention, fraud, technical failure or any cause beyond the control of the Promoter, the Promoter may in its sole discretion cancel, terminate, modify or suspend the Promotion and invalidate any affected entries, or suspend or modify a prize, subject to State or Territory regulation.
8. **Eligibility:** The competition is open to residents of Australia, excluding Northern Territory residents, who are over 18 years of age. To be eligible to enter this competition, you must purchase an Eligible Solar Energy System, which is a system with an iStore inverter and a minimum of 10KW iStore Battery Energy Storage System. The Eligible Solar Energy System must be fully installed and paid in full at time of entry.
9. **Excluded Entries:** Employees of the Promoter, or of associated agencies and companies of the Promoter, who install an eligible system on their own home are ineligible to participate.
10. **Marketing Opt-In:** Entrants must opt into marketing communications. Those who have opted out will be deemed ineligible to participate.
11. **Registration Requirements:** Entrants must register their system online. Upon online registration of your solar system on the monitoring portal, Unifers, you will automatically go into the draw for the competition.
12. **Prize;** The first and only prize is a BYD Dolphin Electric Vehicle valued at AU\$38,890. The Prize includes on road costs. All components of the Prize, including the car and registration plates are subject to the colours and models available within the Dynamic range. If for some reason beyond the Promoter's control, it is not possible to supply the Prize as advertised, the Promoter will be entitled to supply a substitute prize in the Promoter's discretion of equal or greater value.
13. **Marketing Stickers:** Winners are required to leave any iStore marketing stickers on the vehicle for an initial 2 years, including any personalised number plates supplied on the vehicle at the time of the draw.
14. **Cost of entry:** There is no cost to enter the competition.
15. **Prize Delivery:** Upon contacting the winner of the first prize, BYD Dolphin, the customer may choose the colour and the car will be ordered from the base (dynamic) range for delivery to the nominated address. Notwithstanding anything to the contrary, the Prize expressly excludes any flights, ground transportation, interim transport, and accommodation, costs not expressly stated in the Prize; associated insurances, including but not limited to travel, property and car insurances. You acknowledge and agree that the Promoter encourages you to make your own independent enquiries regarding insurances. Additionally the Promoter takes no responsibility for petrol, charging cables or accessories, comprehensive insurance, health, transport, body, paint or mechanical damage, roadworthiness, safety, compliance with State Road Traffic Regulations (or any other applicable law and regulation) or any other cost, liability, or damage, from date of delivery. All risk, costs, and expenses of the Prize from the time that delivery is complete

to the Winner is the sole responsibility of the Winner. For clarity, the Winner will be responsible for arranging and paying for all relevant fittings or additional checks, certificates, insurances and registrations required by their relevant State Road Traffic Regulations. The Winner agrees to complete and execute, upon request by Promoter, all reasonably necessary documentation required by the Promoter to release liability and transfer all risk, right, title, and interest to the Winner (including, without limitation, a deed of release). Delivery of the Prize may take up to a maximum of 20 weeks. The Winner acknowledges that the delivery date and receipt of the Prize may be dependent on third party service providers and agrees to not hold the Promoter responsible for delayed delivery or delivery faults beyond the Promoter's control. The prize will be ordered from the nearest BYD dealership and available for collection from the dealership, any additional transportation costs associated with the delivery of the vehicle to the winner will be borne by the winner.

16. **Participation in Advertising:** In accepting the prize, the winner agrees to being named on our advertising platforms and agrees to participating in and co-operating with any editorial activities relating to the competition which may include being interviewed or photographed.
17. **Retailer Notification:** Your retailer listed upon online registration of your monitoring account will be notified of the draw results, and are also permitted to the same marketing activities as iStore.
18. **Use of Information:** We will not use entrants' information except in accordance with the purposes stated in the competitions conditions of entry.
19. **Draw Requirements:** An entrant does not need to be present at the draw to win. The prize will be drawn digitally using a third-party independent platform.
20. **Forfeiture on Cancelled Orders:** Entry to the competition is forfeited on cancelled or unpaid orders
21. **Non-Transferable Price:** The prize is non-transferable, non-exchangeable and cannot be redeemed for cash.
22. **Offer Not Valid with Other Promotions:** Offer not valid in conjunction with any other offer.
23. **Illustration Purposes:** Images associated with the promotion are for illustration purposes only.
24. **Liability:** iStore is not liable for any loss suffered or sustained by any participant or any other persons including consequential loss by reason of any act or omission, deliberate or negligent, by iStore or its employees or its contractors arising out of or connected with this promotion or the supply of the prize awarded to the winner or any publicity relating to the competition and promotion. iStore does not take any responsibility for misdirected prizes, mail or emails received late.
25. **Final Decision:** iStore's decision on all matters pertaining to this promotion will be final and are under no obligation to provide reasons for any of its decisions.
26. **Changes to Terms:** iStore reserves the right to modify, suspend or terminate these Terms and Conditions at any time.

Definitions:

Univers: Portal used for registering and monitoring the iStore system.